

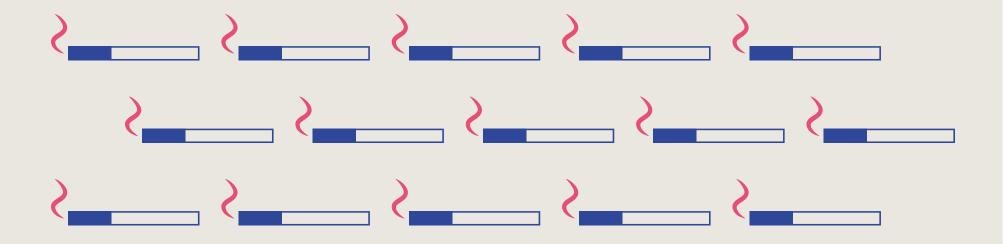
01 Background

My thesis studies the *loneliness epidemic* and how it is intensified in the city to propose a reimagined community space *encouraging exchange* in the local neighborhoods.

# Loneliness has the same impact on mortality as smoking 15 cigarettes a day.

Loneliness contributes to the symptoms of alcoholism, depression. suicidal thoughts, anxiety, and more.

However, it is rarely brought to the public's attention as a serious health issue, but rather a private feeling one deals alone internally.



# Perhaps being surrounded by 8 million people is the worst kind of loneliness.

Urban loneliness describes lonely individuals living in cities; an intersection between a mental state with the built environment.

52% of the residents reported that New York City can feel like a lonely place in a pre-pandemic study.



How is Loneliness Intensified in the City?

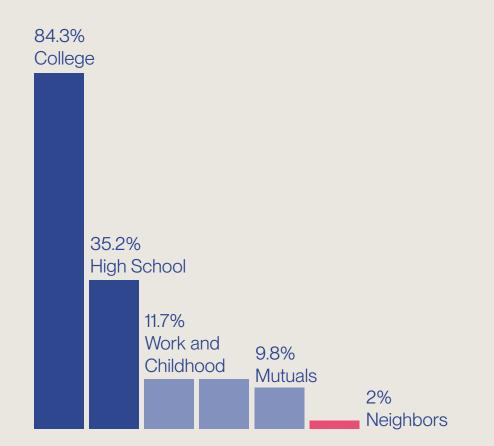
02 Research

I examined existing community spaces, dived into the city culture of New York, and conducted survey and interviews for audience insight.

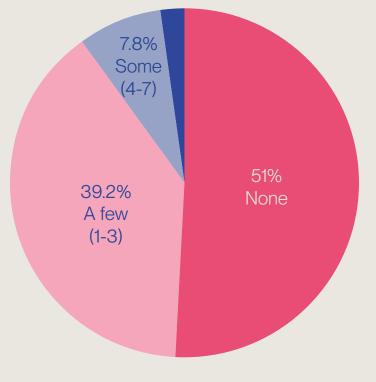
Survey insights are based on 51 recipients
Ages 21-35 living in NYC
44% In a Relationship, 48% Single
40% Extroverts, 60% Introverts
33.3% Recently moved to the city.

#### Research Survey Insights

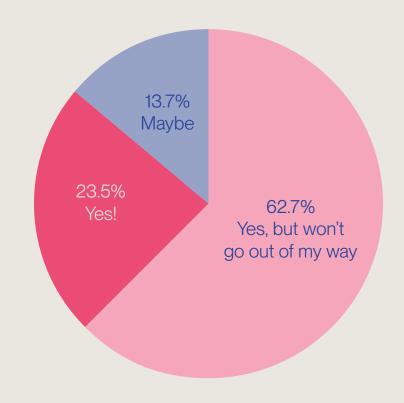
When/Where are most of your friends from?



Do you know your neighbors or local storeowners?



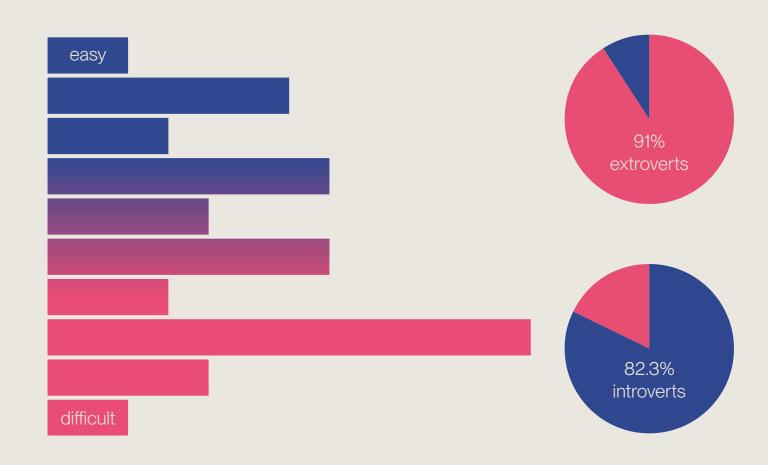
Are you looking to expand your social circle and meeting new friends?



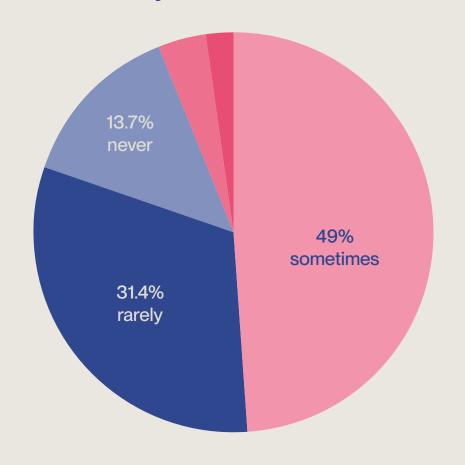
86.2% are looking to expand their social circle, but most of them won't "go out of their way"

#### Research Survey Insights





#### Do you make Small Talks? What do you feel about them?



Natural (18) Neutral (9) Depends (6)

"It's a nice feeling that you are able to connect with a stranger for like 5min."

"It's a matter of cultural difference for me. I don't mind it but at the same time I wouldn't initiate it."

"I would enjoy if there is certain topic to talk about —like dogs or design"

Somewhat Uncomfortable (5) Scared, Anxious (3)

"Difficult to initiate, Don't know where to start" (2)

"Stay on guard" (3)

"Waste of time", "As long as it doesn't drag" (2)

# Design non-verbal social cues and engaging prompts to encourage interaction

03 The Audience

### for City Dwellers

The primary target audience are young professionals (22-35 y/o) who seeks to be heard and make friends.

#### Pain Points:

Highly transient population Everyone has their own priorities. Limited and divided living space. Wariness of strangers. 04 The Big Idea An accessible space in your local neighborhood that breaks the barrier of the isolating urban housing.

**Qualities of Home:** 

Familiar

Safe

Pleasant

# An Extension of Home \_\_\_\_ for City Dwellers

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Wariness of strangers.

04 The Big Idea Brand Mission

The Space builds a sense of community on a smaller scale as a relief from the overwhelming sensory experience of a large and unfamiliar city.

04
The Big Idea
Brand Mission

# The Space builds a sense of community on a smaller scale as a relief from the overwhelming sensory experience of a large and unfamiliar city.

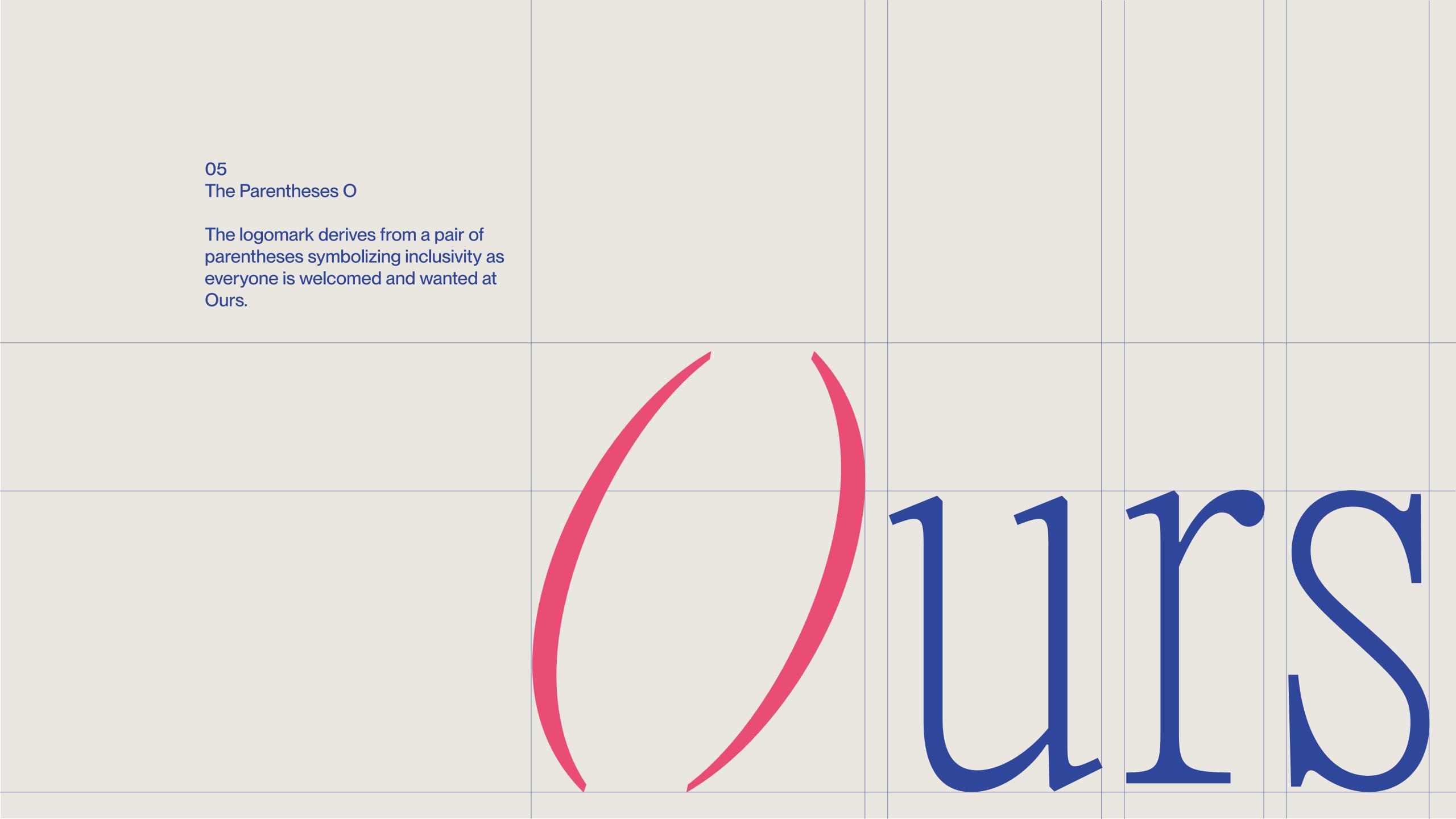
Physical Space: Digital Presence: Activation:
Multiple locations, To connect members Ours Guide
Smaller Scale and stay relevant Ours Partners

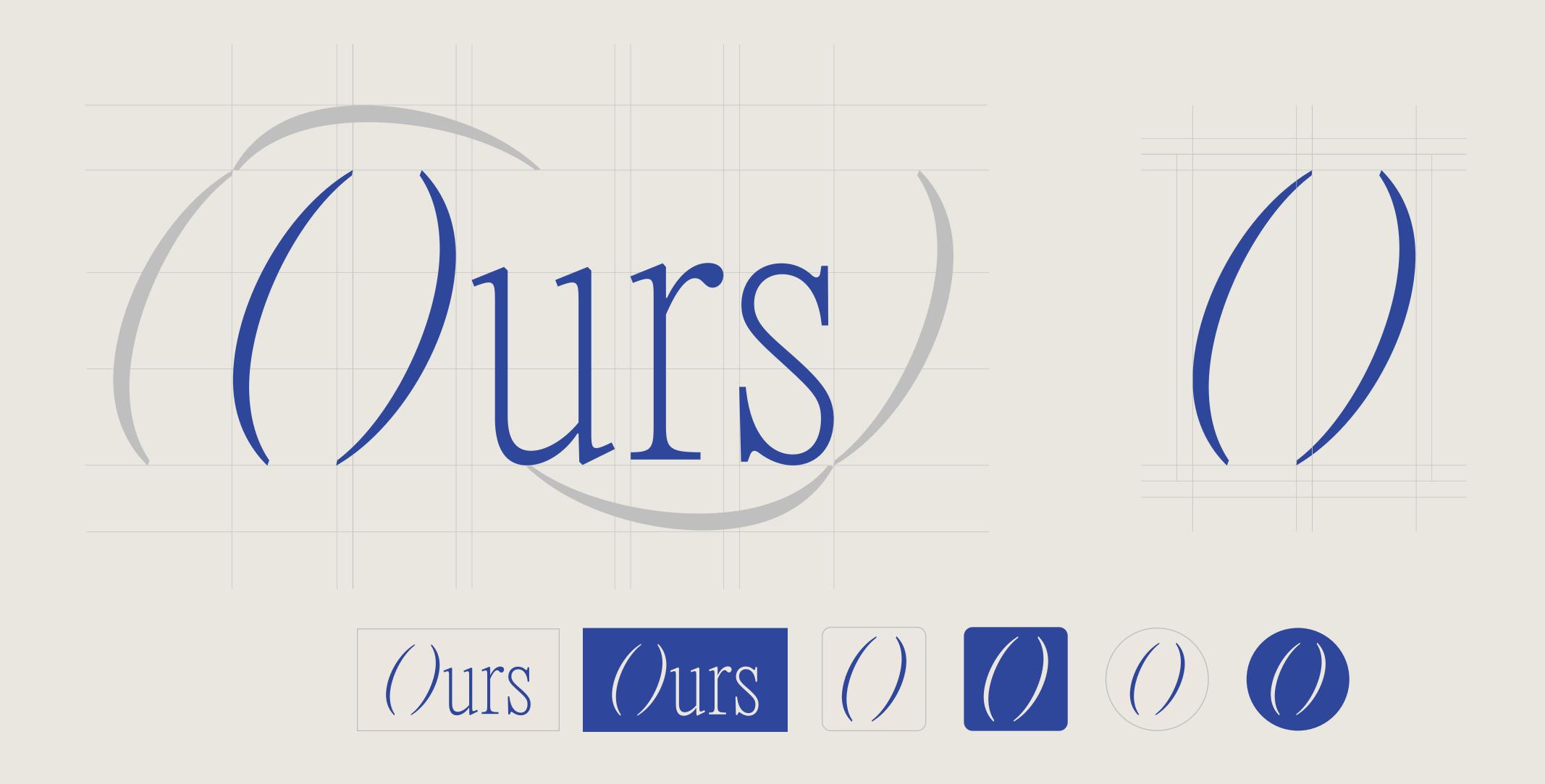
05 Brand Identity



05 Brand Identity

Ours to refer to something that belongs both to yourself and to one or more other people. 





Brand Guide | Color Guide

**Primary Color** 

#### Warm Beige

ebe6e0

R	235	C	7
G	230	M	7
В	224	Υ	9
		K	0

Serves as a blank canvas with a touch of warmth.

**Brand Color** 

#### Cerulean Blue

2e479b

R	46	С	94
G	71	M	84
В	154	Y	3
		K	0

Soothing color evoking the sense of peace and confidence.

Accent Color

#### Cerise Pink

e94c74

R	233	C	2
G	76	M	86
В	116	Υ	34
		K	0

Fun, exciting, pop of color.

# Meet Me at ()urs

#### Serving Coffee and Community

Mon-Fri 8:00A.M. - 8:00P.M. Sat-Sun 10:00A.M. - 10:00 P.M.

The brand identity is designed to be malleable in order to shift and mold to each unique community. Since each space is built collectively by all members of its community, each space would develop its own unique conversations and exchanges.

Sample

Header/ Body

#### PP Neue Montreal

**Bold**Medium
Light

This is Header 1
This is Header 2
This is Body Type

abcdefghijklmn opqrstuvwxyz 1234567890!@#\$#%() Logo/Accent
PP Editorial New

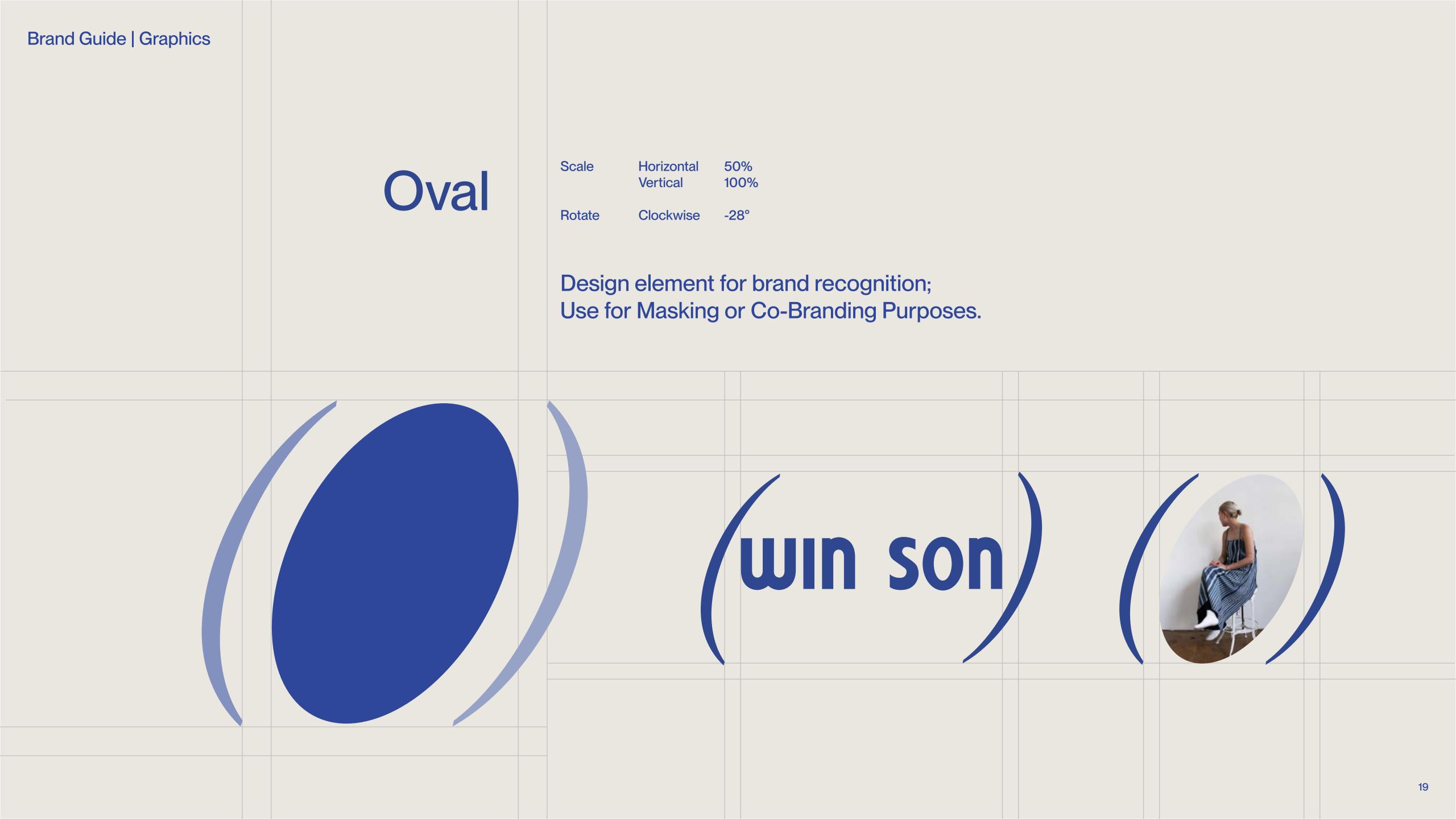
Thin
Thin Italics\*
Ultralight Italics

This is for "urs"

This is for emphasis

This is for ()

abcdefghijklmn *opgrstuvwxyz*1234567890!(a),#\$#%()





### Inspiring,

Ours should inspire members and lead them to step out of their comfort zone and experience exciting, new opportunities.

#### Friendly,

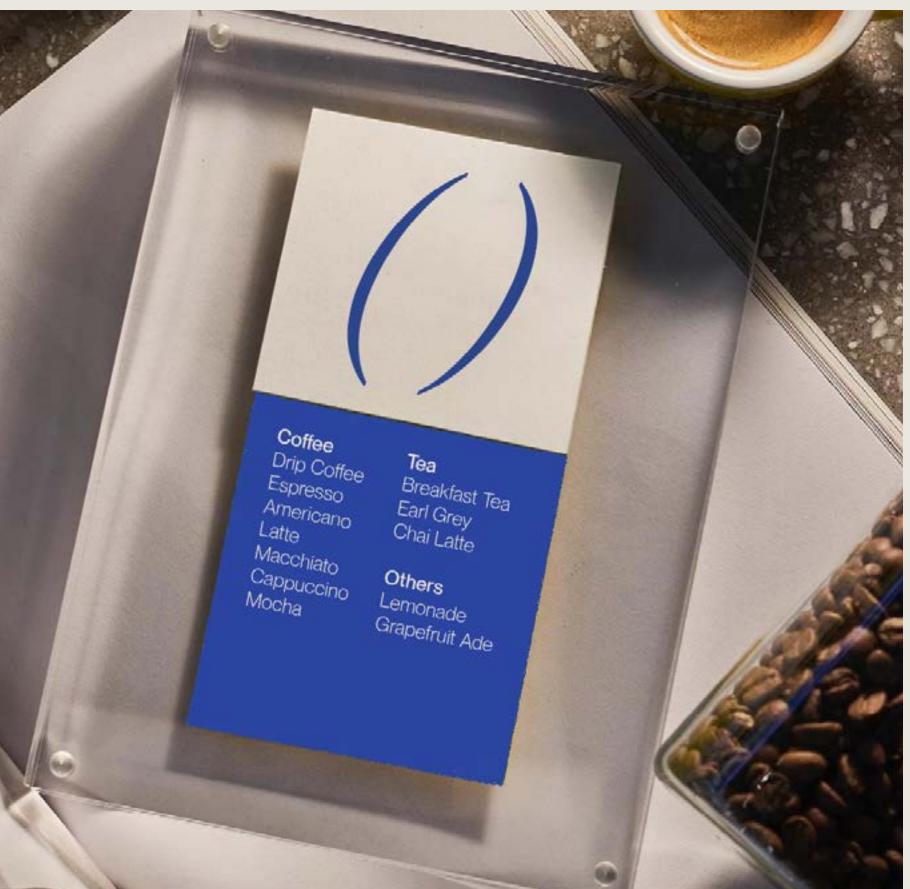
Members should feel like home in the space; Ours uses fresh, simple language that isn't difficult or burdensome.

#### & Engaging

Ours is all about giving the community voice, we are open-minded and curious about what everyone has to say.

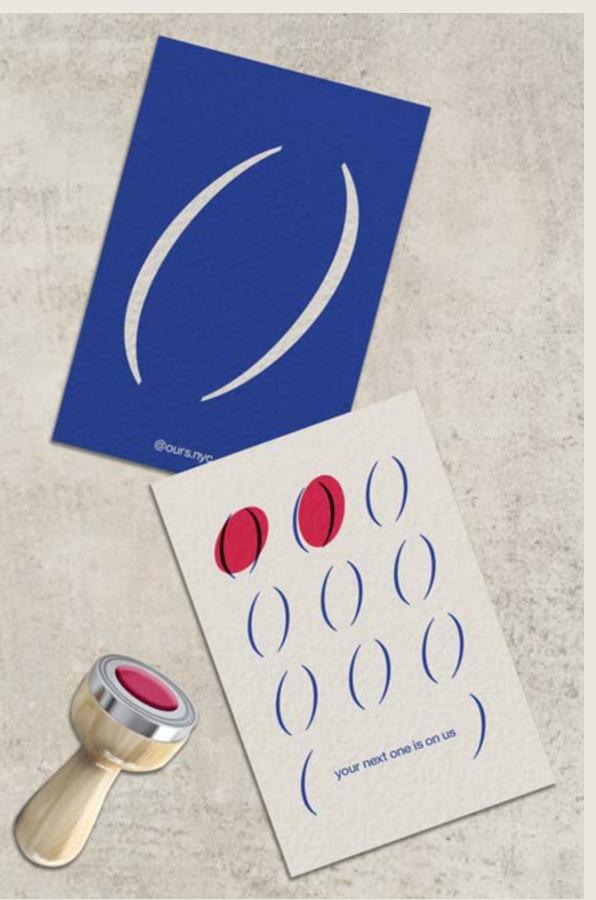














#### **Brand Delivery**



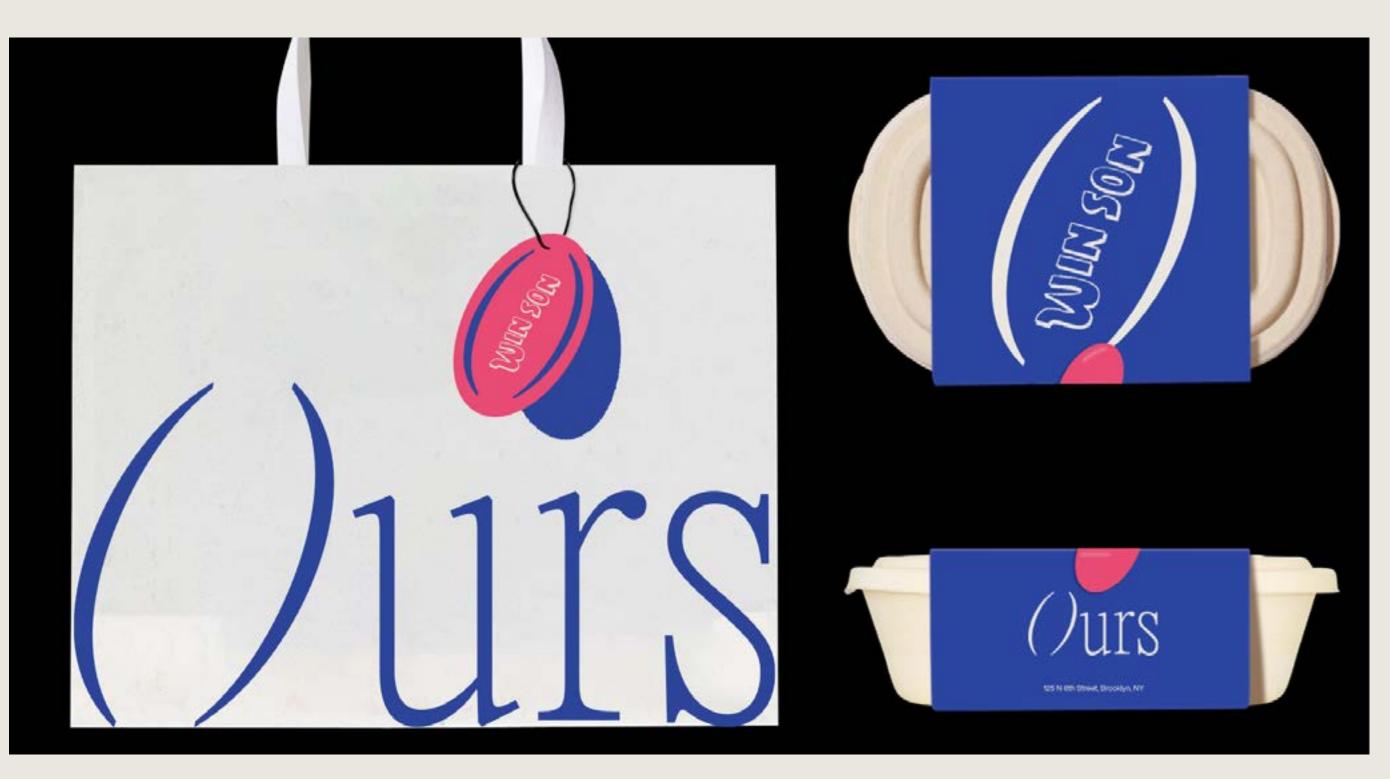




# Seasonal Collab with Local Businesses

e.g. Win Son Bakery in Williamsburg to bring Taiwanese flavors to more members of the community.

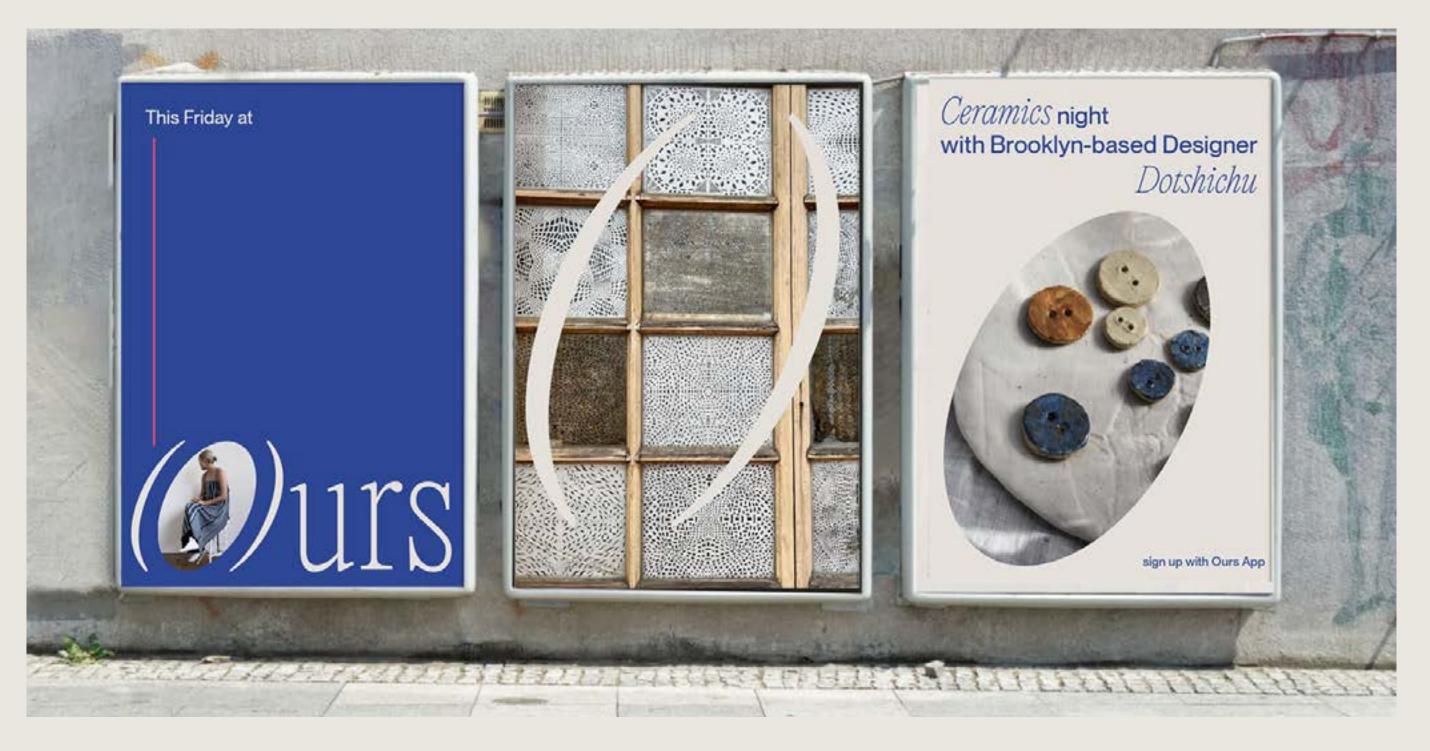




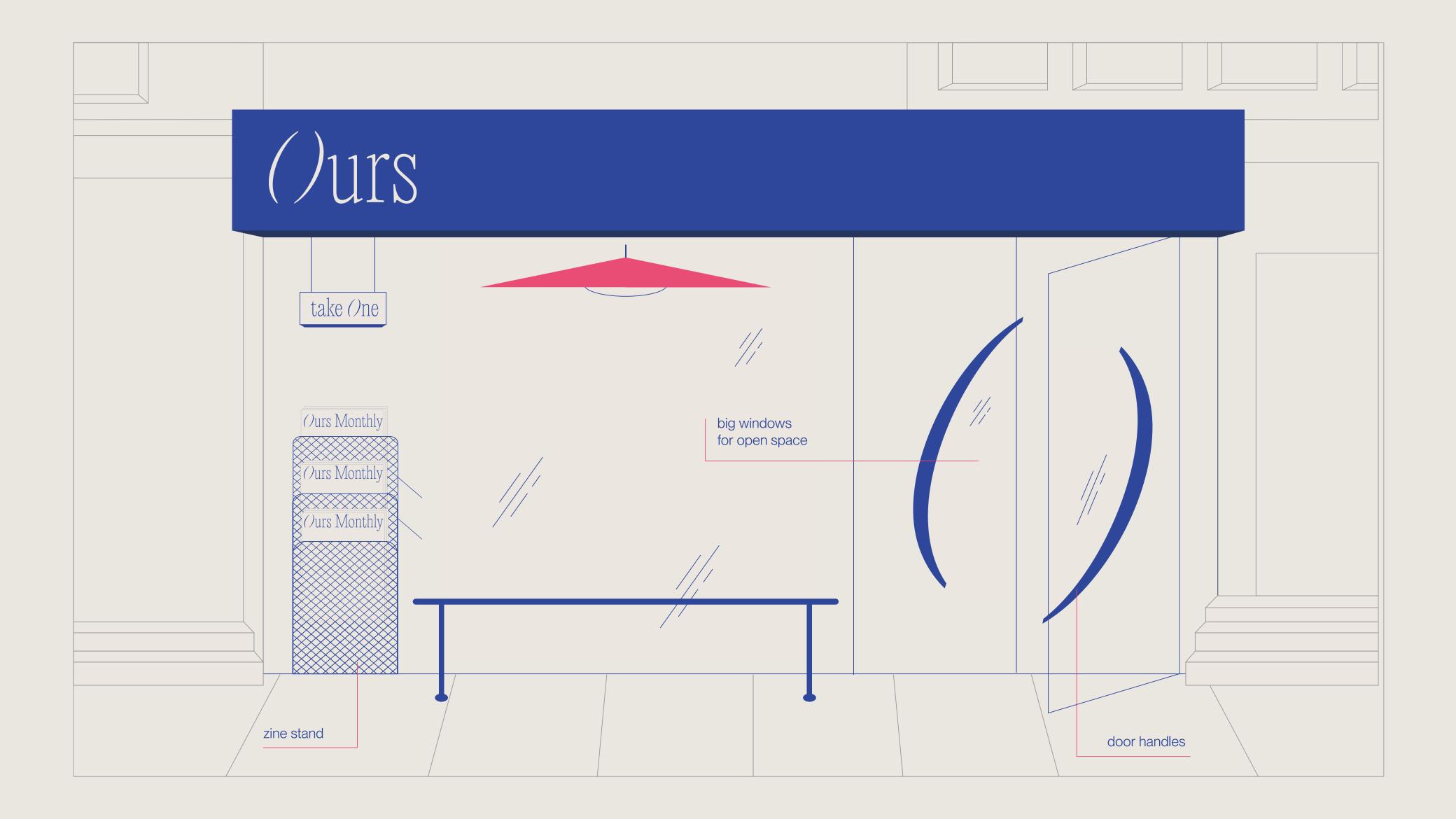
# Local Artists Spotlight and Events

e.g. Promoting ceramics workshop with brooklyn-based one-woman brand Shichuchi





# Storefronts Interior Design & Interactive Prompts



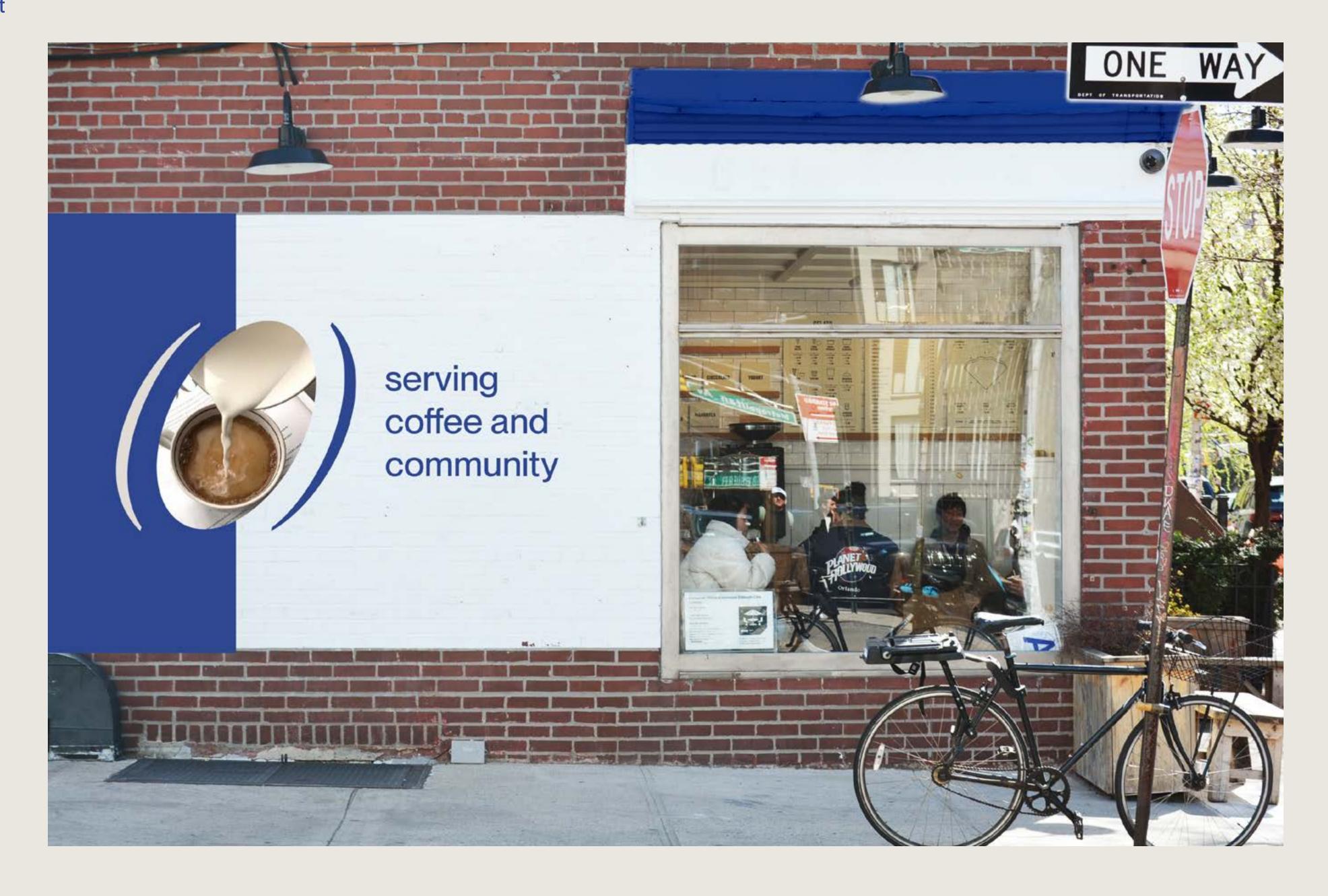






Integrate the storefront design rules to local neighborhoods.

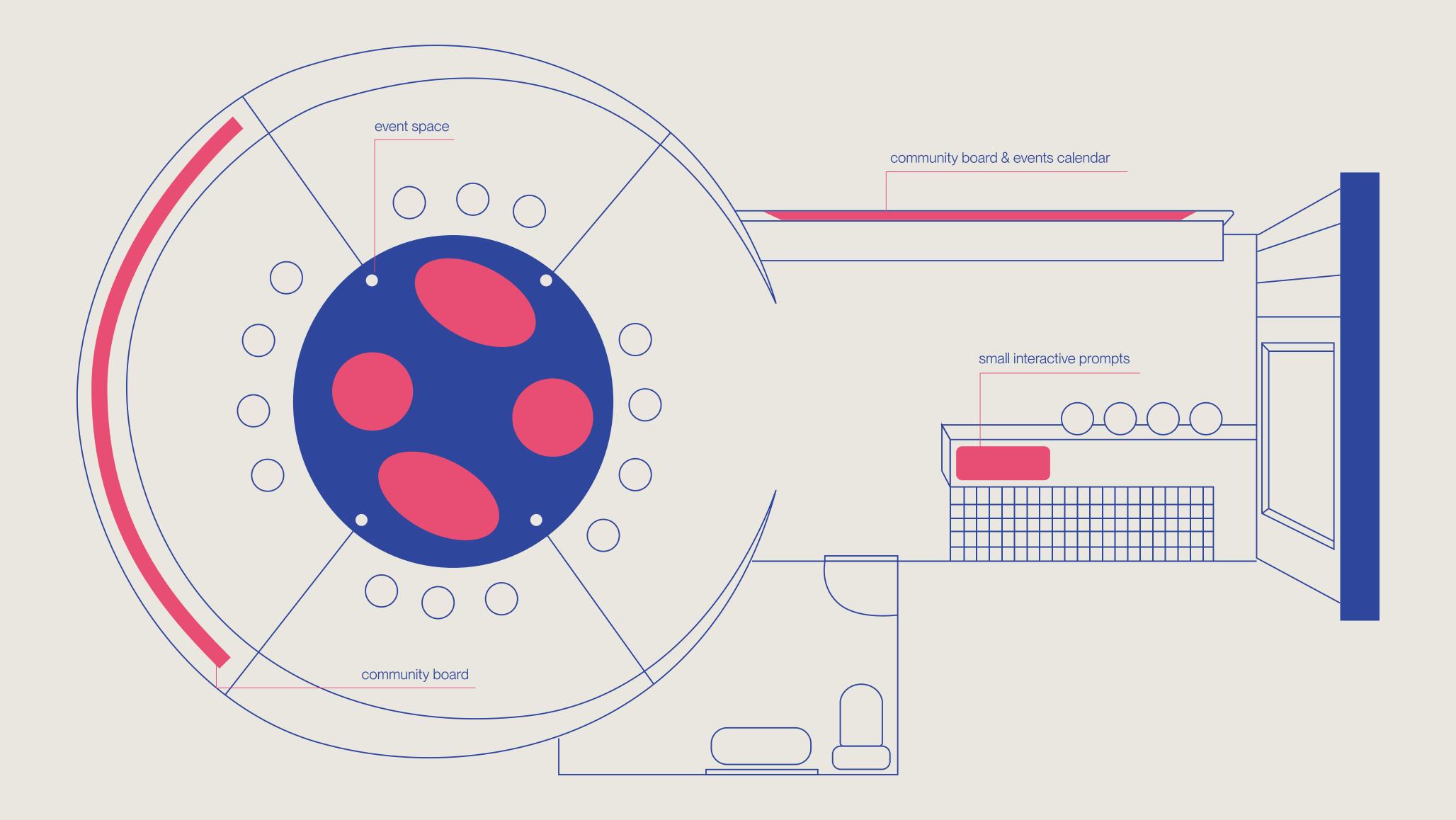
See: 253 Wythe Avenue, Williamsburg, Brooklyn





Integrate the storefront design rules to local neighborhoods. See: 888 Madison Avenue, UES, Manhattan



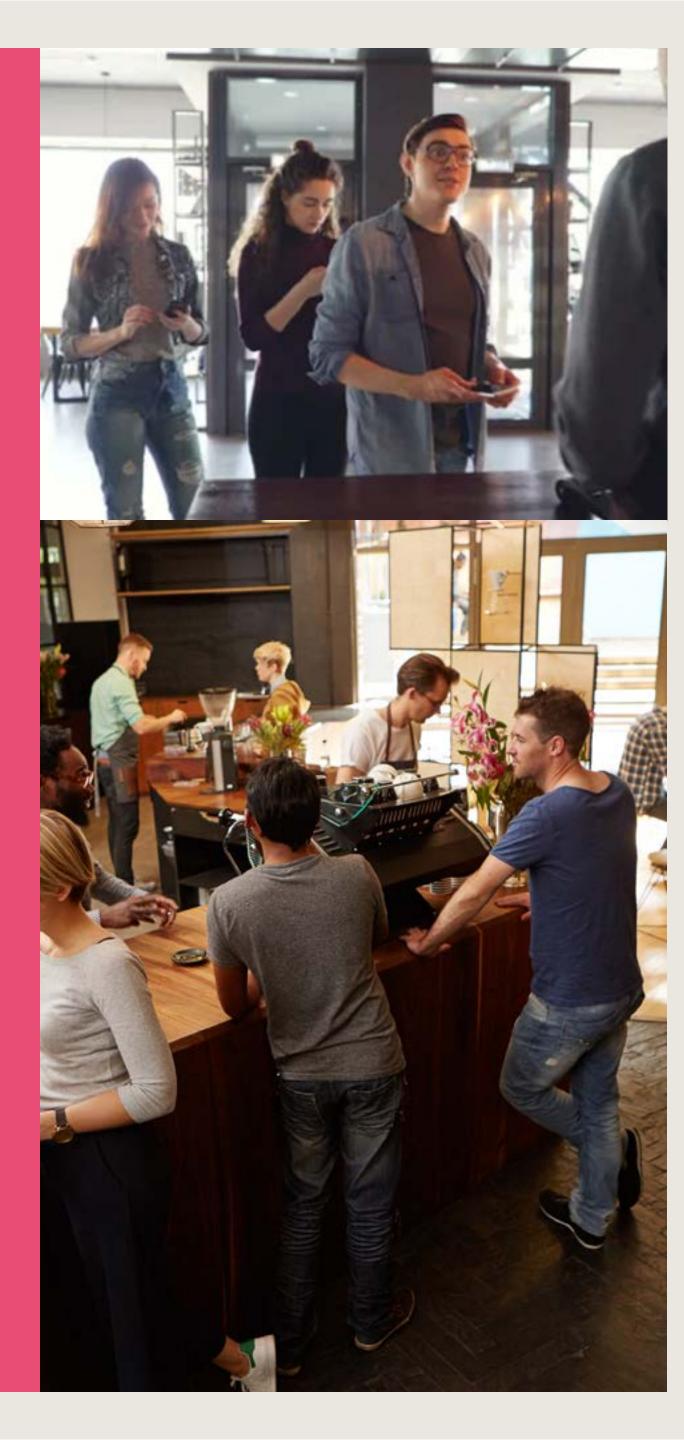


Opportunity for Interaction 01

### While You're Waiting for Your Order



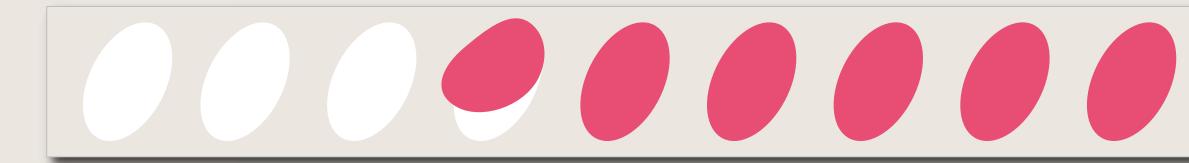
Found at Sweetleaf in LIC - Barely noticable and who do I discuss with?



#### Simply Voice with a Sticker

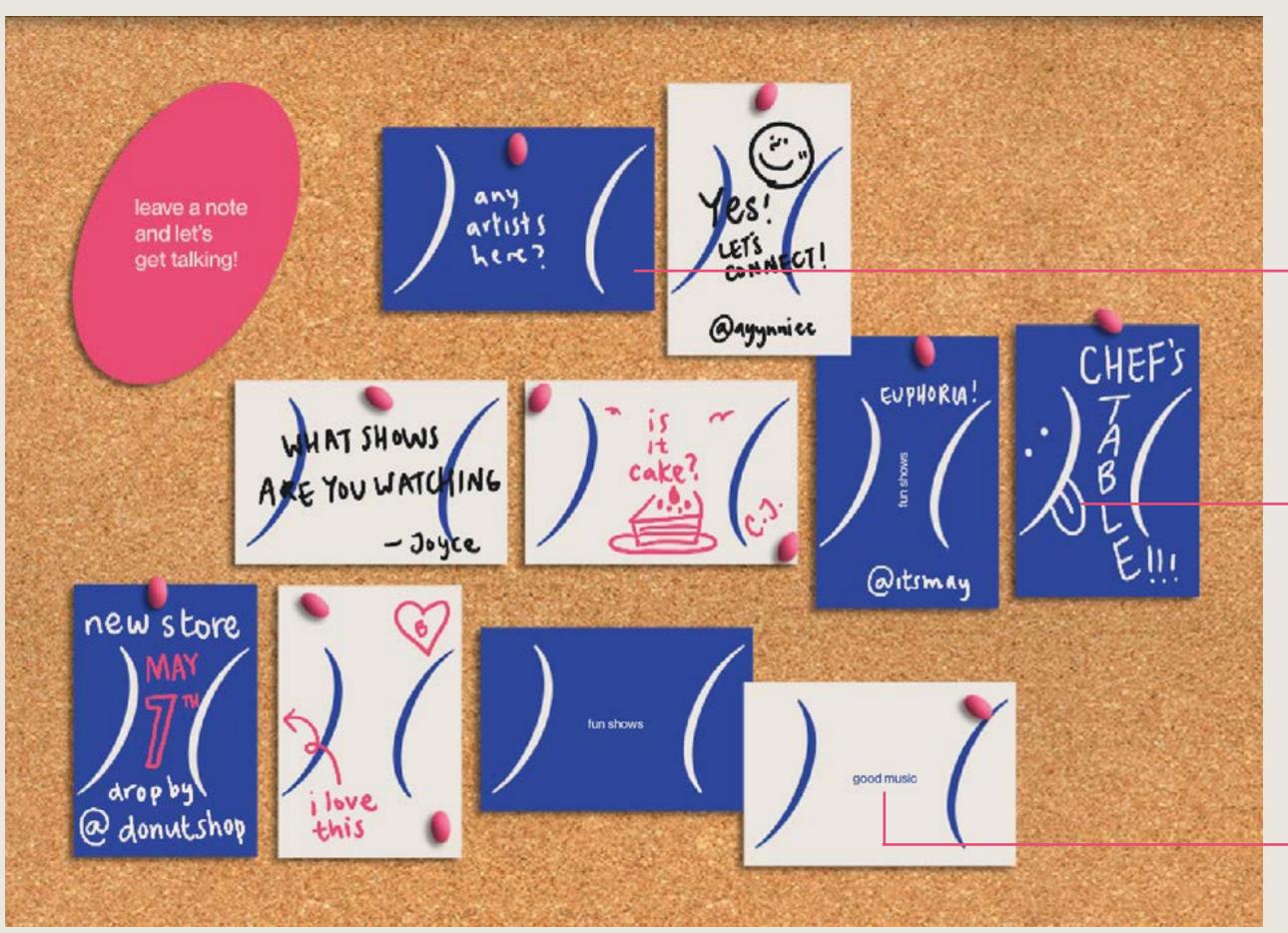
Voting with a sticker is a simple gesture and a fun nudge for participation to get you interacting with the space.

The Ours Team should stay on top of trending topics and switch out prompts weekly.





### Collaborative Community Board



Note pads are designed to be puzzled together to encourage members to add on to the board.

Adds a personal touch and draws the members back to the space to see what's been added.

Some of them come with prompts to kickstart a conversation. (e.g. good music!)

# Collaborative Community Board (Virtual)



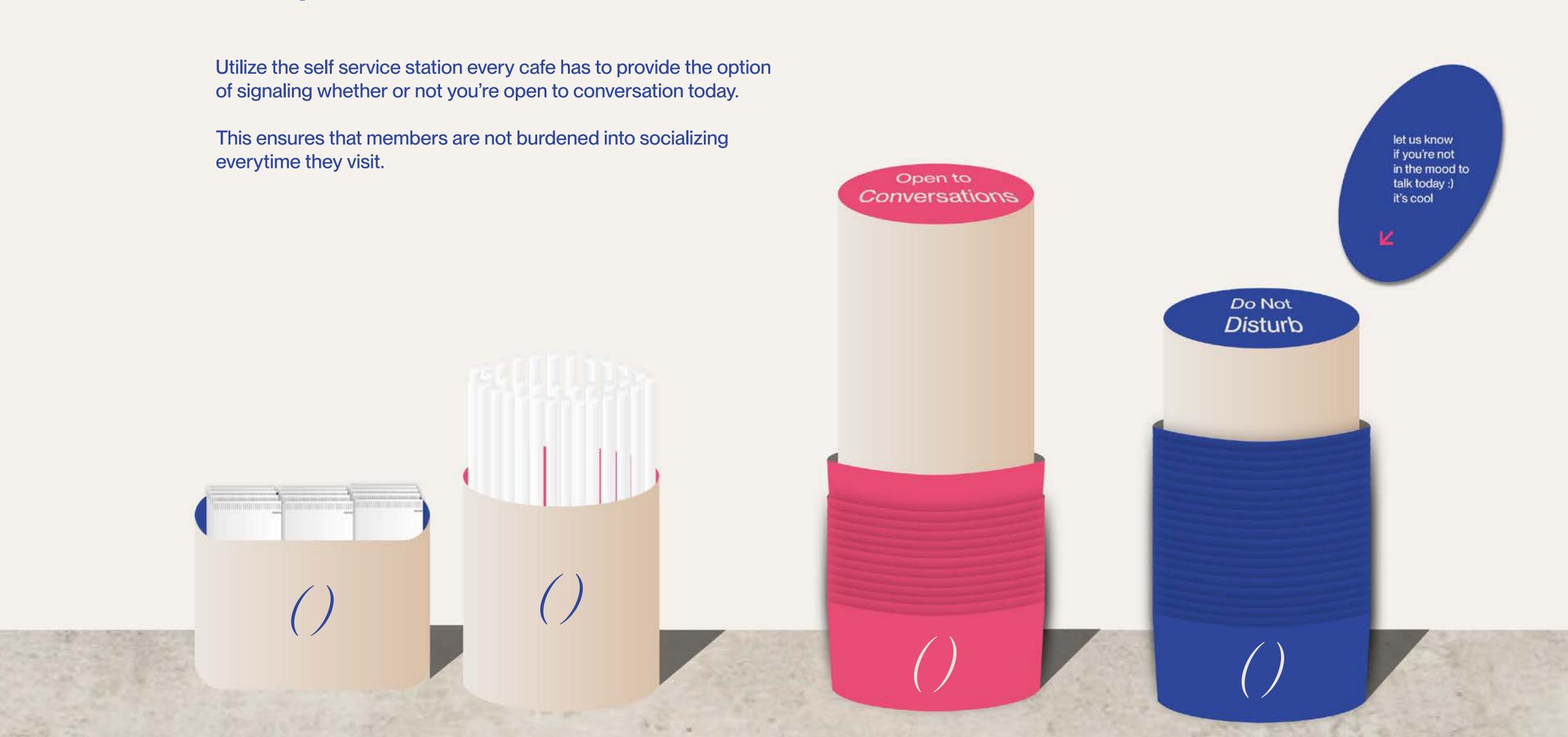


Opportunity for Interaction 02

# Let Them Know You're Open to Conversations (or not)



# Pick Your Cup Sleeves

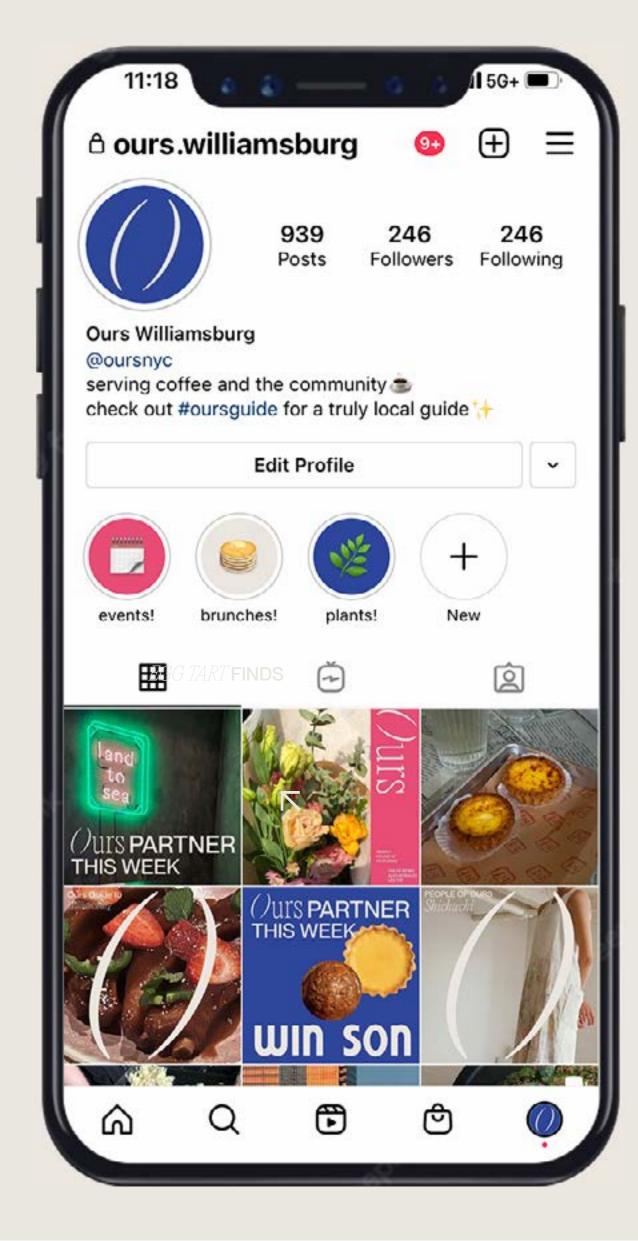


07 Social Activation

COURS. INSERT NEIGHBORHOOD

#OursPartners #OursGuide

#### Instagram















# #OursGuide Curated by Us

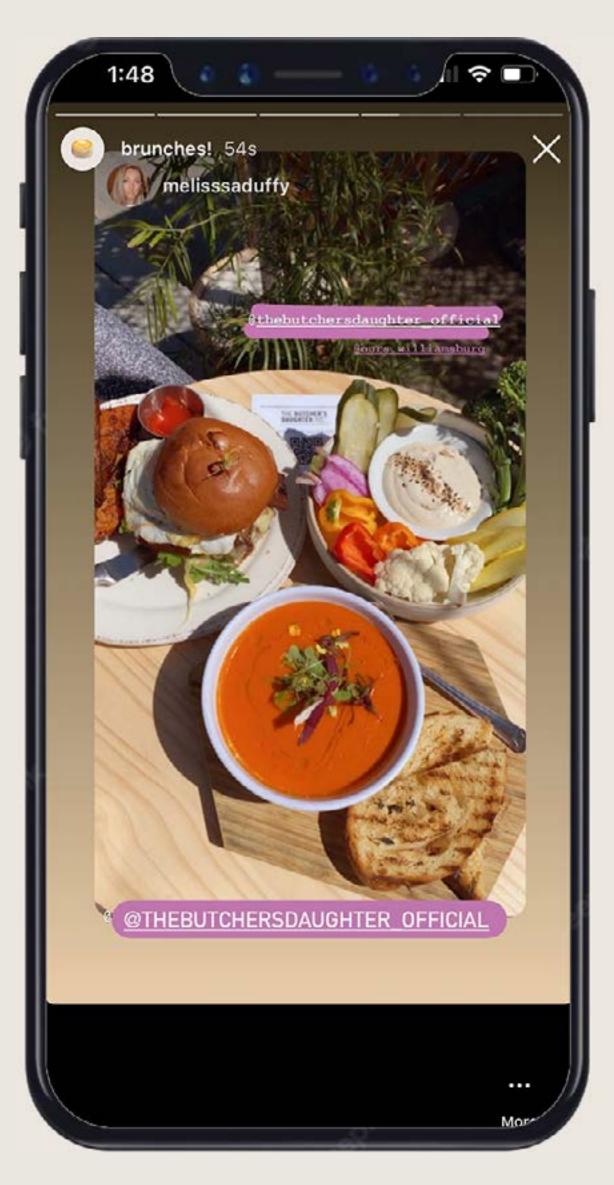




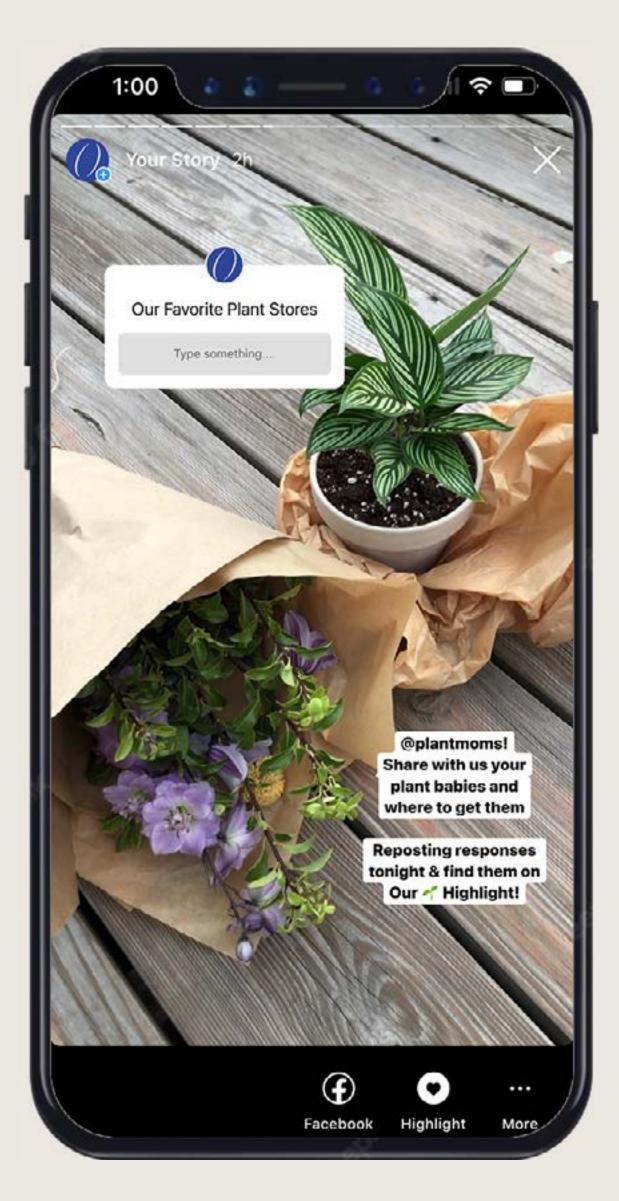


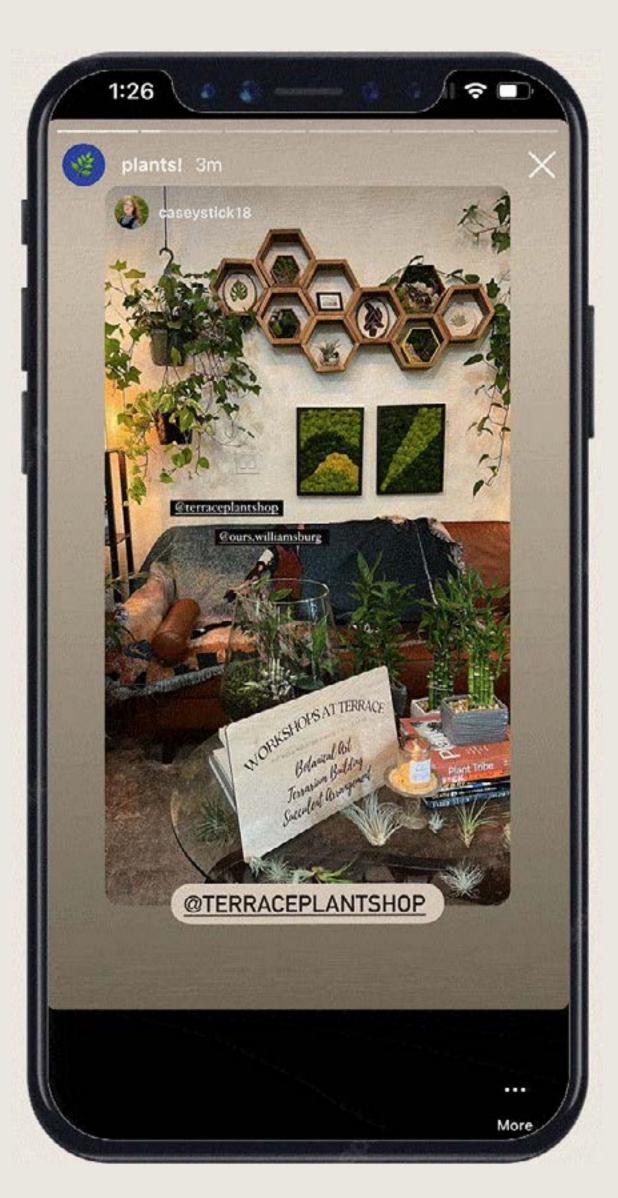
Encourage members to tag us so we can repost and curate guides on different topics on our profile.

This allows them to see members in the community who shares similar interests!



#OursGuide Curated by Us







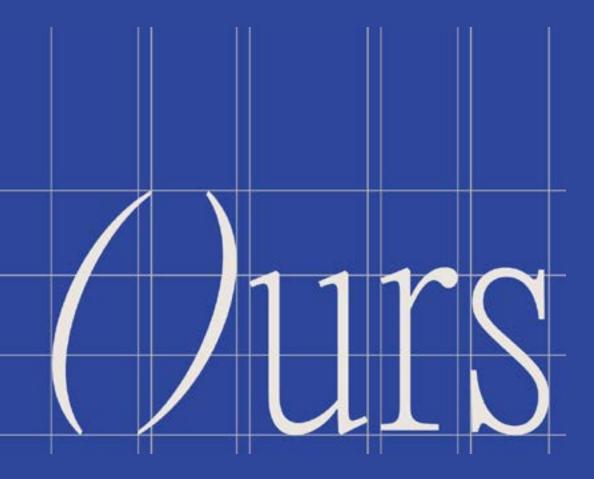
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09 Recap



















#### How I Landed on this Topic:

Graduating soon

I won't see my friends at school anymore

Where will be my next "First Place" — Home

Seeking a "Third Place" — Other places in between allowing locals to mix socially

Where can we meet new friends?

How can we make new friends?